



CrucialLogics
consulting with a conscience

From Local Support to Global Scale: The CCRM–CrucialLogics Journey

CCRM brings together stakeholders, expertise, infrastructure and funding to accelerate the development and commercialization of regenerative medicines.

SITUATION

CCRM has been a valued client of CrucialLogics for several years, with the partnership evolving alongside the organization's growth, from localized support to global hubs. Initially, CCRM sought to better manage its IT headcount and was relying on insights from multiple third-party vendors. However, the complexity of initiatives like IT security, cloud migration, scalability, collaboration, and operational efficiency highlighted the need for a single trusted partner, and CrucialLogics was selected.

SOLUTION

To support CCRM's long-term growth, CrucialLogics began by aligning on a clear IT strategy rooted in the organization's expansion and regulatory compliance needs. The goal was to build a scalable, secure technology foundation that would protect sensitive intellectual property, support international expansion, and remain cost-effective during a cloud migration. CrucialLogics started by optimizing CCRM's Microsoft 365 environment and designing a secure infrastructure plan that included remote access, Mobile Device Management (MDM), hardened servers, and seamless cloud migration.

From there, the partnership expanded. CrucialLogics built a Global Hub to expand the CCRM ecosystem in a secure, policy-compliant cloud environment. Following a penetration test, the team led remediation efforts, enhanced tenant security, and optimized collaboration tools. As CCRM's managed IT services provider, CrucialLogics also provides on-site support to employees daily.

Most recently, they led an Infrastructure as Code (IaC) project that streamlined scalable rollouts and further strengthened the IT foundation for future growth. Paul Gasko, Senior Director, IT - ERP & GMP Systems at CCRM and OmniaBio summarizes the partnership by saying, "There really is no differentiation in the team. CrucialLogics does not work within their silo but are very embedded throughout the organization."

RESULTS

As a result of the partnership with CrucialLogics, CCRM now operates on a secure, scalable, and modern IT foundation that supports its global growth and evolving business needs. The organization has improved operational efficiency, enhanced data protection, and gained the ability to quickly and securely onboard new locations. With a robust Microsoft 365 environment, optimized collaboration tools, and proactive managed IT support, CCRM is well-positioned to maintain agility, protect its intellectual property, and continue expanding with confidence.

"The team is very collaborative, which is really good. They won't force a solution on you. They'll get a problem, work it out, and it's collaborative."

— Paul Gasko, Senior Director, IT - ERP & GMP Systems at CCRM and OmniaBio