



CrucialLogics

consulting with a conscience

From Local Support to Global Scale: The CCRM–CrucialLogics Journey

The Centre for Commercialization of Regenerative Medicine (CCRM) brings together stakeholders, expertise, infrastructure and funding to accelerate the development and commercialization of regenerative medicines.

CUSTOMER CHALLENGE

CCRM has been a valued client of CrucialLogics for several years, with the partnership evolving alongside the organization's growth, including management of its SharePoint Intranet platform. Initially, CCRM sought improvements to manage its IT headcount and was relying on insights from multiple third-party vendors. However, the complexity of initiatives like IT security, cloud migration, scalability, collaboration, and operational efficiency highlighted the need for a single trusted partner and CrucialLogics was selected.

SOLUTION

To support CCRM's long-term growth, CrucialLogics began by aligning on a clear IT strategy rooted in the organization's expansion and regulatory compliance needs. The goal was to build a scalable and secure technology foundation that could protect sensitive intellectual property, support international expansion, and remain cost-effective during a migration to the cloud. CrucialLogics started by optimizing CCRM's Microsoft 365 environment and designing a secure infrastructure plan that included remote access, Mobile Device Management (MDM), hardened servers, and seamless cloud migration.

From there, the partnership expanded. CrucialLogics built a global hub to expand the CCRM ecosystem in a secure, policy-compliant environment through the cloud. Following a penetration test, the team led remediation efforts, and enhanced tenant security, optimized collaboration tools. As CCRM's managed IT services provider, CrucialLogics also provides on-site support to employees on a daily basis.

Most recently, they led an Infrastructure as Code (IaC) project, streamlining scalable rollouts and further strengthening the IT foundation for future growth. Paul Gasko, Senior Director, IT - ERP & GMP Systems at CCRM and OmniaBio summarizes the partnership by saying, "There really is no differentiation in the team. CrucialLogics does not work within their silo but are very embedded throughout the organization."

RESULTS

As a result of the partnership with CrucialLogics, CCRM now operates on a secure, scalable, and modern IT foundation that supports its global growth and evolving business needs. The organization has improved operational efficiency, enhanced data protection, and gained the ability to quickly and securely onboard new locations. With a robust Microsoft 365 environment, optimized collaboration tools, and proactive managed IT support, CCRM is well-positioned to maintain agility, protect its intellectual property, and continue expanding with confidence.

"Working with this team has been a good partnership. In solution design, they take the time to understand the problem, explore options, and collaborate with us to find the best outcome for our business."

— Paul Gasko, Senior Director, IT - ERP & GMP Systems at CCRM and OmniaBio

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